Quality Performance Results, continued - Measure Results

Next Generation ACO Model

2021 Quality Performance Report

V211 - UT SOUTHWESTERN ACCOUNTABLE CARE NETWORK

Table 2 Patient/Caregiver Experis

Table 2. Fatient/Caregiver Experience												
			Number of	Your ACO		Quality Improvement	Points	Total	2019	Mean	30th	90th
	P4P or		Surveys	Performance	Completely	Reward Information	Earned	Possible	Performance	Performance	Percentile	Percentile
Measure Name	P4R		Completed	Rate	Reported?	[1,2]	[3]	Points	Rate [4]	Rate (NextGen	Benchmark	Benchmark
CAHPS: Getting Timely Care, Appointments,	P		165	83.42	Yes	No Significant Change	1.95	2.00	85.49	83.27	30.00	90.00
and Information												
CAHPS: How Well Your Providers Communicate	P		173	94.52	Yes	No Significant Change	2.00	2.00	94.84	93.53	30.00	90.00
CAHPS: Patients' Rating of Provider	Р		210	92.42	Yes	No Significant Change	2.00	2.00	94.19	92.33	30.00	90.00
CAHPS: Access to Specialists	P		156	80.68	Yes	No Significant Change	1.95	2.00	82.30	77.54	30.00	90.00
CAHPS: Health Promotion and Education	Р		183	64.57	Yes	No Significant Change	1.95	2.00	59.59	61.32	56.26	64.90
CAHPS: Shared Decision Making	P		170	65.38	Yes	No Significant Change	2.00	2.00	66.15	61.07	56.82	64.90
CAHPS: Health Status/Functional Status	R		187	74.75	Yes	No Significant Change	2.00	2.00	73.77	74.59	N/A	N/A
CAHPS: Stewardship of Patient Resources	Р		219	24.68	Yes	No Significant Change	1.50	2.00	28.80	22.68	24.23	32.90
CAHPS: Courteous and Helpful Office Staff	Р		169	91.46	Yes	No Significant Change	2.00	2.00	92.96	92.54	30.00	90.00
CAHPS: Care Coordination	Р		186	87.81	Yes	No Significant Change	1.95	2.00	89.86	86.32	30.00	90.00
	Measure Name CAHPS: Getting Timely Care, Appointments, and Information CAHPS: How Well Your Providers Communicate CAHPS: Patients' Rating of Provider CAHPS: Access to Specialists CAHPS: Health Promotion and Education CAHPS: Shared Decision Making CAHPS: Health Status/Functional Status CAHPS: Stewardship of Patient Resources CAHPS: Courteous and Helpful Office Staff	Measure Name CAHPS: Getting Timely Care, Appointments, and Information CAHPS: How Well Your Providers Communicate CAHPS: Patients' Rating of Provider CAHPS: Access to Specialists P CAHPS: Health Promotion and Education CAHPS: Shared Decision Making CAHPS: Health Status/Functional Status CAHPS: Stewardship of Patient Resources P CAHPS: Courteous and Helpful Office Staff	Measure Name P4P or P4R CAHPS: Getting Timely Care, Appointments, and Information P CAHPS: How Well Your Providers Communicate P CAHPS: Patients' Rating of Provider P CAHPS: Access to Specialists P CAHPS: Health Promotion and Education P CAHPS: Shared Decision Making P CAHPS: Health Status/Functional Status R CAHPS: Stewardship of Patient Resources P CAHPS: Courteous and Helpful Office Staff P	Measure Name P4P or Surveys Number of Surveys CAHPS: Getting Timely Care, Appointments, and Information P 165 CAHPS: How Well Your Providers Communicate P 173 CAHPS: Patients' Rating of Provider P 210 CAHPS: Access to Specialists P 156 CAHPS: Health Promotion and Education P 183 CAHPS: Shared Decision Making P 170 CAHPS: Health Status/Functional Status R 187 CAHPS: Stewardship of Patient Resources P 219 CAHPS: Courteous and Helpful Office Staff P 169	Measure Name P4P or P4R Wumber of Surveys Your ACO Performance Performance CAHPS: Getting Timely Care, Appointments, and Information P 165 83.42 CAHPS: How Well Your Providers Communicate P 173 94.52 CAHPS: Patients' Rating of Provider P 210 92.42 CAHPS: Access to Specialists P 156 80.68 CAHPS: Health Promotion and Education P 183 64.57 CAHPS: Shared Decision Making P 170 65.38 CAHPS: Health Status/Functional Status R 187 74.75 CAHPS: Stewardship of Patient Resources P 219 24.68 CAHPS: Courteous and Helpful Office Staff P 169 91.46	Measure Name P4P or P4R	Measure NameP4P or P4RNumber of Surveys CompletedYour ACO Performance RateCompletely Reported?Quality Improvement Reward InformationCAHPS: Getting Timely Care, Appointments, and InformationP16583.42YesNo Significant ChangeCAHPS: How Well Your Providers CommunicateP17394.52YesNo Significant ChangeCAHPS: Patients' Rating of ProviderP21092.42YesNo Significant ChangeCAHPS: Access to SpecialistsP15680.68YesNo Significant ChangeCAHPS: Health Promotion and EducationP18364.57YesNo Significant ChangeCAHPS: Shared Decision MakingP17065.38YesNo Significant ChangeCAHPS: Health Status/Functional StatusR18774.75YesNo Significant ChangeCAHPS: Stewardship of Patient ResourcesP21924.68YesNo Significant ChangeCAHPS: Courteous and Helpful Office StaffP16991.46YesNo Significant Change	Measure NameP4P or P4RNumber of Surveys CompletedYour ACO Performance RateCompletely Reported?Quality Improvement Reward InformationPoints EarnedCAHPS: Getting Timely Care, Appointments, and InformationP16583.42YesNo Significant Change1.95CAHPS: How Well Your Providers CommunicateP17394.52YesNo Significant Change2.00CAHPS: Patients' Rating of ProviderP21092.42YesNo Significant Change2.00CAHPS: Access to SpecialistsP15680.68YesNo Significant Change1.95CAHPS: Health Promotion and EducationP18364.57YesNo Significant Change1.95CAHPS: Shared Decision MakingP17065.38YesNo Significant Change2.00CAHPS: Health Status/Functional StatusR18774.75YesNo Significant Change2.00CAHPS: Stewardship of Patient ResourcesP21924.68YesNo Significant Change1.50CAHPS: Courteous and Helpful Office StaffP16991.46YesNo Significant Change2.00	Measure NameP4P or P4RNumber of Surveys CompletedYour ACO Performance RateCompleted Reported?Quality Improvement Reward InformationPoints Earned Possible PointsCAHPS: Getting Timely Care, Appointments, and InformationP18583.42YesNo Significant Change [1,2]1.952.00CAHPS: How Well Your Providers CommunicateP17394.52YesNo Significant Change 2.002.00CAHPS: Patients' Rating of ProviderP21092.42YesNo Significant Change 2.002.00CAHPS: Access to SpecialistsP15680.68YesNo Significant Change 1.952.00CAHPS: Health Promotion and EducationP18364.57YesNo Significant Change 1.952.00CAHPS: Shared Decision MakingP17065.38YesNo Significant Change 2.002.00CAHPS: Health Status/Functional StatusR18774.75YesNo Significant Change 2.002.00CAHPS: Stewardship of Patient ResourcesP21924.68YesNo Significant Change 1.502.00CAHPS: Courteous and Helpful Office StaffP16991.46YesNo Significant Change 2.002.00	Number of Surveys P4P or P4R P4R P4R P4R P	Number of Surveys P4P or P4R P4P or	Number of Surveys Surveys P4P or P4R

Table 3. Care Coordination/Patient Safety													
					Your ACO		Quality Improvement	Points	Total	2019	Mean	30th	90th
Measure		P4P or			Performance	Completely	Reward Information	Earned	Possible	Performance	Performance	Percentile	Percentile
Number	Measure Name	P4R	Numerator	Denominator	Rate	Reported?	[2,3]	[3]	Points	Rate [4]	Rate (NextGen	Benchmark	Benchmark
ACO-8	Risk-Standardized, All Condition Readmission	P			15.19	Yes	No Significant Change	1.90	2.00	15.12	15.08	15.75	14.56
ACO-38 [5]	Risk-Standardized Acute Admission Rates for	Р			51.97	Yes	Significant	1.90	2.00	56.84	50.26	66.49	43.83
	Patients with Multiple Chronic Conditions						Improvement						
[6]	Days at Home for Patients with Complex, Chronic	R			324.38	Yes	Not Applicable	2.00	2.00		326.55	N/A	N/A
	Conditions												

[1] A domain improvement score of at least 90% receives 4 Quality Improvement Reward points; ≥80% receives 3.56 points; ≥70% receives 3.12 points; ≥60% receives 2.68 points; ≥50% receives 2.24 points; ≥40% receives 1.8 points; ≥30% receives 1.36 points; ≥20% receives 0.92 points; ≥10% receives 0.48 points. A domain improvement score of less than 10% receives 0 Quality Improvement Reward points.

[2] An ACO will be held harmless if their performance on a measure significantly declined, but remained above 90% (or in the case of certain measures, above the 90th percentile benchmark) in both the current year and previous year.

[3] For P4P measures: Points are calculated based on the ACO's performance compared to the 2021 quality measure benchmarks. For P4R measures: Full points are awarded if the ACO completely reports. Points earned do not include Quality Improvement Reward points, which are calculated at the domain level.

[4] 2019 performance rates were used for comparison to determine Quality Improvement Reward points.

[5] CMS updated the calculation risk adjustment methodology for ACO-38 to correct a non-material technical error in the 2020 performance year. The non-material technical error has also been updated for the 2019 ACO-38 rates for Quality Improvement. This update did not have an impact on the relevant domain or final Quality scores for performance year 2019 or performance year 2020.

[6] Days at Home for Patients with Complex, Chronic Conditions (Days at Home) provides the measure of days at home or in community settings among adult Medicare fee-for-service beneficiaries who

are aligned to participating ACOs. For performance year 2021, Days at Home is considered a pay-for-reporting measure, which does not receive benchmarks, and accordingly, the 30th and 90th percentile benchmarks are listed as Not Applicable (N/A).

N/A = Not Applicable

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