

Quality Performance Results, continued - Measure Results

Next Generation ACO Model

2021 Quality Performance Report

V211 - UT SOUTHWESTERN ACCOUNTABLE CARE NETWORK

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Table 2. Patient/Caregiver Experience

Measure Number	Measure Name	P4P or P4R	---	Number of Surveys Completed	Your ACO Performance Rate	Completely Reported?	Quality Improvement Reward Information [1,2]	Points Earned [3]	Total Possible Points	2019 Performance Rate [4]	Mean Performance Rate (NextGen)	30th Percentile Benchmark	90th Percentile Benchmark
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	P	---	165	83.42	Yes	No Significant Change	1.95	2.00	85.49	83.27	30.00	90.00
ACO-2	CAHPS: How Well Your Providers Communicate	P	---	173	94.52	Yes	No Significant Change	2.00	2.00	94.84	93.53	30.00	90.00
ACO-3	CAHPS: Patients' Rating of Provider	P	---	210	92.42	Yes	No Significant Change	2.00	2.00	94.19	92.33	30.00	90.00
ACO-4	CAHPS: Access to Specialists	P	---	156	80.68	Yes	No Significant Change	1.95	2.00	82.30	77.54	30.00	90.00
ACO-5	CAHPS: Health Promotion and Education	P	---	183	64.57	Yes	No Significant Change	1.95	2.00	59.59	61.32	56.26	64.90
ACO-6	CAHPS: Shared Decision Making	P	---	170	65.38	Yes	No Significant Change	2.00	2.00	66.15	61.07	56.82	64.90
ACO-7	CAHPS: Health Status/Functional Status	R	---	187	74.75	Yes	No Significant Change	2.00	2.00	73.77	74.59	N/A	N/A
ACO-34	CAHPS: Stewardship of Patient Resources	P	---	219	24.68	Yes	No Significant Change	1.50	2.00	28.80	22.68	24.23	32.90
ACO-45	CAHPS: Courteous and Helpful Office Staff	P	---	169	91.46	Yes	No Significant Change	2.00	2.00	92.96	92.54	30.00	90.00
ACO-46	CAHPS: Care Coordination	P	---	186	87.81	Yes	No Significant Change	1.95	2.00	89.86	86.32	30.00	90.00

Table 3. Care Coordination/Patient Safety

Measure Number	Measure Name	P4P or P4R	Numerator	Denominator	Your ACO Performance Rate	Completely Reported?	Quality Improvement Reward Information [2,3]	Points Earned [3]	Total Possible Points	2019 Performance Rate [4]	Mean Performance Rate (NextGen)	30th Percentile Benchmark	90th Percentile Benchmark
ACO-8	Risk-Standardized, All Condition Readmission	P	---	---	15.19	Yes	No Significant Change	1.90	2.00	15.12	15.08	15.75	14.56
ACO-38 [5]	Risk-Standardized Acute Admission Rates for Patients with Multiple Chronic Conditions	P	---	---	51.97	Yes	Significant Improvement	1.90	2.00	56.84	50.26	66.49	43.83
-- [6]	Days at Home for Patients with Complex, Chronic Conditions	R	---	---	324.38	Yes	Not Applicable	2.00	2.00	---	326.55	N/A	N/A

[1] A domain improvement score of at least 90% receives 4 Quality Improvement Reward points; ≥80% receives 3.56 points; ≥70% receives 3.12 points; ≥60% receives 2.68 points; ≥50% receives 2.24 points; ≥40% receives 1.8 points; ≥30% receives 1.36 points; ≥20% receives 0.92 points; ≥10% receives 0.48 points. A domain improvement score of less than 10% receives 0 Quality Improvement Reward points.

[2] An ACO will be held harmless if their performance on a measure significantly declined, but remained above 90% (or in the case of certain measures, above the 90th percentile benchmark) in both the current year and previous year.

[3] For P4P measures: Points are calculated based on the ACO's performance compared to the 2021 quality measure benchmarks. For P4R measures: Full points are awarded if the ACO completely reports. Points earned do not include Quality Improvement Reward points, which are calculated at the domain level.

[4] 2019 performance rates were used for comparison to determine Quality Improvement Reward points.

[5] CMS updated the calculation risk adjustment methodology for ACO-38 to correct a non-material technical error in the 2020 performance year. The non-material technical error has also been updated for the 2019 ACO-38 rates for Quality Improvement. This update did not have an impact on the relevant domain or final Quality scores for performance year 2019 or performance year 2020.

[6] Days at Home for Patients with Complex, Chronic Conditions (Days at Home) provides the measure of days at home or in community settings among adult Medicare fee-for-service beneficiaries who are aligned to participating ACOs. For performance year 2021, Days at Home is considered a pay-for-reporting measure, which does not receive benchmarks, and accordingly, the 30th and 90th percentile benchmarks are listed as Not Applicable (N/A).

N/A = Not Applicable

Note: Per CMS policy, you should not publicly share or report cell sizes <11 or any combination of information that would allow cell sizes of <11 to be calculated.