Welcome

Main Hospital Address

6020 West Parker Road Plano, TX 75093 972-403-2700

Admitting/Registration

972-403-2700

Business Office

800-715-7210

Medical Records

800-659-4035

Patient Information

972-403-2700

Radiology Scheduling

972-403-2704

Security

972-403-2700

Please let us know what we can do to make your stay more comfortable.

Complimentary Wi-Fi access is available. Open a browser, and select "THRquest" network to register and connect.

Visiting Hours

Texas Health is committed to keeping patients, visitors, and care team members safe. Our visitation guidelines aim to protect our patients and staff, while providing a safe environment for all. Normal visiting hours are from 6:30 a.m. - 8 p.m. (the front doors of the hospital open at 5 a.m.)

Visitors must:

- Keep a safe distance from others
- Follow all hospital staff instruction
- Practice good handwashing

Inpatient Services: Patients staying on our inpatient unit may have two visitors at a time within normal visitation hours who meet COVID-19 screening criteria.

Outpatient Services: Up to two support persons may be allowed, based on entity volume and capacity. No restrictions on visiting hours. Please be considerate and keep your visit brief if the patient is in pain or in need of rest. One visitor is allowed to spend the night. Each private room is equipped with a small daybed that folds out.

Dining Options

Coffee Bar – main lobby

Vending Machines – located on the first floor next to the Radiology waiting area

Restaurants

The hospital does not have a cafeteria. However, you may order from local restaurants for delivery to the hospital. Ask your care team for a list of area restaurants that deliver.

Language Services

Texas Health offers language assistance services to you at no cost. Please ask your care team for assistance.

Parking

Parking for patients and visitors is available near the front entrance of the hospital, 24 hours a day, seven days a week. All parking at Texas Health Center for Diagnostics & Surgery is free of charge.

Tobacco-Free Policy

All Texas Health campuses are tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff.

Nondiscrimination Statement

Texas Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.





