

# Welcome

## Main Hospital Address

850 Ed Hall Dr.  
Kaufman, TX 75142  
972-932-7200

## Admitting/Registration

972-932-7384

## Business Office

800-890-6034

## Medical Records

855-681-8243

## Pastoral Care/Chaplain

Ask your nurse to contact the chaplain or call 972-932-7200

## Patient Advocate

972-932-5560

## Patient Information

972-932-7200, option 2

## Scheduling

972-932-7390

## Security

972-932-5529

## Community Education & Physician Referral

877-847-9355

## How to Find Us

Use your smartphone to scan the QR code to view our campus map. You may also view our campus map by visiting:  
[TexasHealth.org/qrthkmap](https://TexasHealth.org/qrthkmap).



Please let us know what we can do to make your stay more comfortable.

## Wi-Fi

Complimentary Wi-Fi access is available. Open a browser, and select "THRguest" network to register and connect.

## Visiting Hours

Patients may receive visitors at any time (specialty units may have some variation). Please check with the nurse regarding specific unit hours and quiet time guidelines, or if you have any special needs or requests.

## Dining Hours

### Cafeteria – first floor

#### Monday – Friday

Breakfast 7:30 a.m. – 9 a.m.

Lunch 11:30 a.m. – 1:30 p.m.

Saturday – Sunday Closed

### Room Service

7 a.m. – 6 p.m. seven days per week

Patients may order by calling ext. 7275 (972-932-7275).

Breakfast items will be served until 10am daily. Lunch service begins at 11:30 a.m. – 6 p.m. Food is prepared when the order is placed and delivered to patient rooms within 45 minutes (this service is not available for those in the Emergency Department). Visitors may order trays for \$7.50.

### Fresh Market Café – first floor by cafeteria

Available at all times, the Fresh Market Café offers traditional vending options along with fresh fruit, sandwiches and healthy snacks. Credit and debit cards are accepted. No cash accepted.

## Chapel

People of all faiths are welcome to use the chapel, located on the first floor. If you need a chaplain, please ask the nurse or call 972-932-7200.

## Language Services

Texas Health offers language assistance services to you at no cost. Please ask your care team for assistance.

## Tobacco-Free Policy

All Texas Health campuses are tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff.

## Nondiscrimination Statement

Texas Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

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