

Welcome

Main Hospital Address

1301 Pennsylvania Ave.
Fort Worth, TX 76104
817-250-2000

Emergency Department

940 5th Ave.

Admitting/Registration

817-250-3941

Business Office

800-890-6034

Lost & Found

817-228-0765

Medical Records

855-681-8243

Patient Advocate

817-250-2154
(M-F, 8:30 a.m. - 5 p.m.)

Patient Information

817-250-3000

Scheduling

817-250-3400

Security

817-250-5950

Volunteer Services

817-250-3020

Community Education & Physician Referral

877-847-9355

How to Find Us

Use your smartphone to scan the QR code to view our campus map. You may also view our campus map by visiting:
[TexasHealth.org/qqrthfwmap](https://www.texashealth.org/qqrthfwmap).



Please let us know what we can do to make your stay more comfortable.

Wi-Fi

Complimentary Wi-Fi access is available (*THR*guest network – no password required).

Visiting Hours

Patients may receive visitors at any time (specialty units may have some variation). Please check with the nurse regarding specific unit hours and quiet time guidelines, or if you have any special needs or requests.

Dining Hours

Cramer Café – ground floor, between Bloxom Tower and Ben Hogan Center

Monday – Friday
7 a.m. – 2 a.m.

Plaza Café – plaza level, Richardson Tower

Monday – Friday
11 a.m. – 2 p.m.

CaTed's Coffee Shoppe – ground floor, between Jones Tower and Harris Tower

Monday – Friday
7:30 a.m. – 2 p.m.

Gift Shop

Main Hospital Lobby 817-250-3152

Monday – Friday **Saturday – Sunday**
7 a.m. – 10 p.m. 9 a.m. – 6 p.m.

Chapels

People of all faiths are welcome to use the chapels. If you need a chaplain, please ask the nurse or call 817-250-2000.

Castleberry Chapel

plaza level, Richardson Tower

Smith Chapel

first floor, Harris Tower

Meditation Chapel and Garden

ground floor, Heart Center

Virginia Clay Dorman Chapel

ground floor, Emergency Department

Language Services

Texas Health offers language assistance services to you at no cost. Please ask your care team for assistance.

Tobacco-Free Policy

All Texas Health campuses are tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff.

Nondiscrimination Statement

Texas Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Six parking areas are available for all patients and visitors. Rates: \$1 per hour; \$5 up to 24 hours. 24-hour parking passes are available through Progressive Parking Solutions. Call 817-250-7885.

Valet parking services: \$5 flat rate. Keys will be left with Security after hours (817-250-5950). Valet only accepts cash or check, no credit or debit is accepted at this time.

Main

Monday - Friday, 5 a.m. - 7 p.m.

Klabzuba Tower

Monday - Friday, 8 a.m. - 4:30 p.m.

Ben Hogan Center

Monday - Friday 8 a.m. - 4:30 p.m.

Complimentary shuttle services are available on the hospital campus.

To arrange a pickup, call 817-250-7885 (M-F, 8 a.m. – 4:30 p.m.) or 817-250-5950 (after 4:30 p.m. and on weekends).

Vehicle assistance is available through Security – call 817-250-5950.

Doctors on the medical staff practice independently and are not employees or agents of the hospital except for resident doctors in the hospital's graduate medical education program. © 2025 Texas Health Resources



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