Welcome

Main Hospital Address

10864 Texas Health Trail Fort Worth, TX 76244 682-212-2000

Medical Office Building

10840 Texas Health Trail

Admitting/Registration

682-212-2034

Business Office

800-890-6034

Pastoral Care/Chaplain

Ask your nurse to contact the chaplain or call 682-212-2035

Patient Advocate

682-212-2036

Patient Information

682-212-2000

Scheduling

682-212-2565

Security

972-747-6519

Volunteer Services

682-212-2527

Community Education & Physician Referral

877-847-9355

Surgery & Pre-Admission Testing

Enter main entrance of the hospital from 6 a.m. to 5:30 p.m.

Emergency Entrance Hours

24 hours

Main Hospital Entrance Hours

6 a.m. - 9 p.m.

How to Find Us

Use your smartphone to scan the QR code to view our campus map. You may also view our campus map by visiting:

TexasHealth.org/qrthalmap.



Please let us know what we can do to make your stay more comfortable.

Wi-Fi

Complimentary Wi-Fi access is available. Open a browser, and select "THRguest" network to register and connect.

Visiting Hours

Patients may receive visitors at any time (specialty units may have some variation). Please check with the nurse regarding specific unit hours and quiet time guidelines, or if you have any special needs or requests.

Dining Options

Room Service -7 a.m. -7 p.m., seven days per week. To place an order from a patient room, dial ext. 3663; if using an outside phone line, dial 682-212-3663. Food is prepared when ordered and delivered to the patient's room within one hour (this service is not available for those in the Emergency Department). Visitors may order trays for \$10, payable by credit card.

Alliance Café and Coffee Shop – second floor

Monday - Friday

7:30 - 10 a.m.; 11 a.m. - 2:30 p.m. Closed between 10-11 a.m.

Fresh Market Café – located on the first floor lobby of the hospital. Available at all times, the snacks. Credit and debit cards are accepted. Fresh flowers may also be purchased (payment by credit card only).

Chapel

People of all faiths are welcome to use the chapel, located on the first floor of the hospital. If you need a chaplain, please ask the nurse or call 682-212-2035.

Language Services

Texas Health offers language assistance services to you at no cost. Please ask your care team for assistance.

Tobacco-Free Policy

All Texas Health campuses are tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff.

Nondiscrimination Statement

Texas Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Free parking is available for all patients and visitors on the Texas Health Alliance campus.

Taxis are available through Keller Taxi Services, 817-391-1203.

Additional transportation is available through RideWith24, 214-346-5343.

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