

# Welcome

## Main Hospital Address

1600 Hospital Parkway  
Bedford, TX 76022  
817-848-4000

## Texas Health Springwood

2717 Tibbets Drive  
Bedford, TX 76022  
682-236-6023

## Admitting/Registration

817-848-4642

## Business Office

800-890-6034

## Gift Shop

817-848-4858

## Medical Records

855-681-8243

## Pastoral Care/Chaplain

Ask your nurse to contact the chaplain or call 817-848-4000

## Patient Advocate

817-848-4000

## Patient Information

817-848-4000

## Scheduling

817-848-2778

## Security

817-848-4801

## Volunteer Services

817-848-4853

## Community Education & Physician Referral

877-THR-WELL (877-847-9355)

## How to Find Us

Use your smartphone to scan the QR code to view our campus map. You may also view our campus map by visiting:

[TexasHealth.org/qrthhebmap](https://TexasHealth.org/qrthhebmap).



Please let us know what we can do to make your stay more comfortable.

## Wi-Fi

Complimentary Wi-Fi access is available (Open a browser, and select "THRguest" network to register and connect. — no password required).

## Visiting Hours

Patients may receive visitors at any time (specialty units may have some variation). Please check with the nurse regarding specific unit hours and quiet time guidelines, or if you have any special needs or requests.

## Dining Hours

**Café** – basement level

**Monday – Sunday**

7 a.m. – 2 p.m.

*Closed weekends and holidays*

**Java City Coffee Roasters** – located in Café, basement level

**Monday – Friday**

7 a.m. – 10 a.m.

*Closed holidays*

**THHEB Micro Market** – Café, basement level

**Open 24/7/365**

The Micro Market offers Grab & Go sandwiches, salads, soups & frozen entrées, fresh ground coffee, fruit smoothies and flavored frozen coffees and a wide variety of drinks and snacks. Self-pay station will accept credit/debit cards and payroll deduct.

## Gift Shop

**Hospital Lobby**

**Monday – Thursday**

7:30 a.m. – 8 p.m.

**Saturday**

10 a.m. – 2 p.m.

## Chapel

People of all faiths are welcome to use the chapel, located on the first floor of the hospital.

If you need a chaplain, please ask the nurse or call 817-848-4000.

## Language Services

Texas Health offers language assistance services to you at no cost. Please ask your care team for assistance.

## Tobacco-Free Policy

All Texas Health campuses are tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff for assistance.

## Nondiscrimination Statement

Texas Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Free parking is available for all patients and visitors on the Texas Health HEB campus.

Doctors on the medical staff practice independently and are not employees or agents of the hospital except for resident doctors in the hospital's graduate medical education program. © 2025 Texas Health Resources

