# Welcome

#### **Main Hospital Address**

1301 Pennsylvania Ave. Harris Tower, Fourth Floor Fort Worth, TX 76104 817-250-5500 Located within Texas Health Harris

Methodist Hospital Fort Worth

#### **Emergency Department** 910 5th Ave.

#### Admitting/Registration 817-250-5531

#### **Business Office** 800-890-6034

Gift Shop – Main Hospital 817-250-3024

Gift Shop – Heart Center 817-250-6100

#### Lost & Found 817-250-2006

## **Medical Records**

855-681-8243

#### Pastoral Care/Chaplain

Ask your nurse to contact the chaplain or call 817-250-2000

#### **Patient Information**

817-250-3000

#### Security

817-250-5950

#### Social Work

817-250-5505

#### **Volunteer Services**

817-250-3020

#### **Community Education** & Physician Referral

877-847-9355

#### **How to Find Us**

Use your smartphone to scan the QR code to view our campus map. You may also view our campus map by visiting:

TexasHealth.org/qrthshmap.



Please let us know what we can do to make your stay more comfortable.

Complimentary Wi-Fi access is available (THRquest network – no password required).

#### **Visiting Hours**

Patients may receive visitors at any time (specialty units may have some variation). Please check with the nurse regarding specific unit hours and quiet time guidelines, or if you have any special needs or requests.

### **Dining Hours**

Cramer Café – ground floor, between Bloxom Tower and Ben Hogan Center Monday - Friday 7 a.m. – 2 a.m.

Plaza Café – plaza level, Richardson Tower Monday - Friday 11 a.m. - 2 p.m.

CaTed's Coffee Shoppe – ground floor, between Jones Tower and Harris Tower Monday - Friday 7:30 a.m. – 2 p.m.

#### **Pharmacy**

Walgreens® - ground floor, Harris Center Monday - Friday 8:30 a.m. - 6 p.m. 817-882-8670

## Gift Shop

Chapels

Main Hospital Lobby

Monday - Friday Saturday - Sunday 7 a.m. – 9 p.m 9 a.m. - 8 p.m

Subway® - ground floor, Ben Hogan Center

Saturday Monday - Friday Sunday 9 a.m. – 9 p.m. 7 a.m. – 11 p.m. 8 a.m. – 9 p.m.

Einstein Bagels® – ground floor, Harris Center Monday - Friday 8 a.m. - 2 p.m

Fresh Market Café - located on the ground floor between the Jones and Harris Towers, the Fresh Market Café offers traditional vending options along with fresh fruit, sandwiches and healthy snacks. Credit cards and cash are accepted.

## People of all faiths are welcome to use the chapels. If you need a chaplain, please ask the nurse or call 817-250-2000.

Castleberry Chapel **Meditation Chapel and Garden** plaza level, Richardson Tower ground floor, Heart Center

Smith Chapel Virginia Clay Dorman Chapel first floor, Harris Tower ground floor, Emergency Department

#### Language Services

Texas Health offers language assistance services to you at no cost. Please ask your care team for assistance.

#### **Tobacco-Free Policy**

All Texas Health campuses are tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff.

#### **Nondiscrimination Statement**

Texas Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

#### Six parking areas are available for all patients and visitors. Rates: \$1 per hour; \$5 up to 24 hours.

24-hour parking passes are available through Progressive Parking Solutions. Call 817-250-7885. Valet services are unavailable until further notice.

#### Complimentary shuttle services are available on the hospital campus.

To arrange a pickup, call 817-250-7885 (M-F, 8 a.m. - 4:30 p.m.) or 817-250-5950 (after 4:30 p.m. and on weekends). Vehicle assistance is available through Security – call 817-250-5950.

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