

Welcome

Main Hospital Address

12400 Dallas Parkway
Frisco, TX 75033
469-495-2000

UT Southwestern Frisco Medical Office Building

12500 Dallas Parkway
469-604-9000

Admitting/Registration

469-495-2026

Business Office

800-890-6034

Gift Shop

469-495-2017

Lost and Found

469-495-2045

Medical Records

855-681-8243

Pastoral Care/Chaplain

Ask your nurse to contact the
chaplain or call 469-495-2124

Patient Advocate

469-495-2093

Patient Information

469-495-2000

Scheduling

469-495-1099

Scheduling – Surgery

469-495-2299

Security

469-495-2045

Volunteer Services

469-495-2295

Community Education & Physician Referral

877-847-9355

How to Find Us

Use your smartphone to scan the
QR code to view our campus map.
You may also view our campus
map by visiting:
TexasHealth.org/qrthfmap.



Please let us know what we can do to make your stay more comfortable.

Wi-Fi

Complimentary Wi-Fi access is available. Open a browser, and select “*THRguest*” network to register and connect.

Visiting Hours

Patients may receive visitors at any time (specialty units may have some variation). Please check with the nurse regarding specific unit hours and quiet time guidelines, or if you have any special needs or requests.

Dining Options

Café – first floor, main hospital

Monday – Friday

7 a.m. – 4 p.m.

Saturday – Sunday

7 a.m. – 2 p.m.

Fresh Market Café – third floor, main hospital

Open 24/7

The Fresh Market Café offers traditional vending options along with fresh fruit, sandwiches and healthy snacks. Credit and debit cards are accepted.

Vending Machines – Emergency Room Lobby. Debit/credit cards are accepted.

Gift Shop

Gift Shop – first floor, main hospital

Monday – Friday

9 a.m. – 5 p.m.

Chapel

People of all faiths are welcome to use the chapel, located on the second floor of the hospital. If you need a chaplain, please ask the nurse or call 469-495-2124.

Garden & Walking Paths

The Breezeway Garden – located between the Medical Office Building and the main hospital.

Cobb Hill Pocket Park – visit this outdoor space for fresh air, exercise or family playtime.

Language Services

Texas Health offers language assistance services to you at no cost. Please ask your care team for assistance.

Tobacco-Free Policy

All Texas Health campuses are tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff.

Nondiscrimination Statement

Texas Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Free parking is available for all patients and visitors on the Texas Health Frisco campus.

Free valet parking services for all patients and visitors from 7 a.m. - 4 p.m. Keys will be left with security after hours (469-495-2045).

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