

# Welcome

### Main Hospital Address

1970 W. University Drive  
Prosper, TX 75078  
469-329-7900

### Business Office

800-890-6034

### Fitness Center

469-329-7740

### Medical Records

855-681-8243

### Pastoral Care/Chaplain

Ask your nurse to contact the chaplain

### Patient Advocate

972-981-8917  
(M-F, 8:30 a.m. - 5 p.m.)

### Scheduling

469-329-7777

### Security

469-329-7810

### Therapy

469-329-7701

### Volunteer Services

972-981-8220

### Community Education & Physician Referral

877-847-9355

### How to Find Us

Use your smartphone to scan the QR code to view our campus map. You may also view our campus map by visiting:  
[TexasHealth.org/qprmap](https://www.texashealth.org/qprmap).



Please let us know what we can do to make your stay more comfortable.

### Wi-Fi

Complimentary Wi-Fi access is available. Open a browser, and select "THRguest" network to register and connect.

### Fitness Center

**Monday – Thursday**

5 a.m. – 9 p.m.

**Friday**

5 a.m. – 8 p.m.

**Saturday**

8 a.m. – 1 p.m.

**Sunday**

Closed

### Dining Options

### Vending Machines

Located in the Emergency Department lobby, available 24/7.

### Physician Offices

There are several physician offices on the Texas Health Prosper campus, offering primary care and specialty services. To learn more, visit [TexasHealth.org/Prosper](https://www.TexasHealth.org/Prosper) and click on *Find a Physician*.

### Language Services

Texas Health offers language assistance services to you at no cost. Please ask your care team for assistance.

### Tobacco-Free Policy

All Texas Health campuses are tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff.

### Nondiscrimination Statement

Texas Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Free parking is available on the Texas Health Prosper campus for all patients and visitors.

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