

Welcome

Main Hospital Address

6200 W. Parker Road
Plano, TX 75093
972-981-8000

Sue A. de Mille Women's Diagnostic Center

6020 W. Parker Road, Suite 110
972-981-3902

Texas Health Seay Behavioral Health Plano

6110 W. Parker Road
972-981-8301

Admitting/Registration Day Surgery

877-773-2368, Option 3

Business Office

800-890-6034

Gift Shop

972-981-8080

Medical Records

855-681-8243

Pastoral Care/Chaplain

Ask your nurse to contact the chaplain or call 972-981-8000.

Patient Advocate

972-981-8917

Patient Information

972-981-8081

Texas Health Prescription Shop

972-981-8445

Scheduling

972-981-4070

Security

972-981-7753

Volunteer Services

972-981-8220

Community Education & Physician Referral

877-847-9355

How to Find Us

Use your smartphone to scan the QR code to view our campus map. You may also view our campus map by visiting:

TexasHealth.org/qrthpmap.



Please let us know what we can do to make your stay more comfortable.

Wi-Fi

Complimentary Wi-Fi access is available (*THRGuest* network – no password required).

Visiting Hours

Patients may receive visitors at any time (specialty units may have some variation). Please check with the nurse regarding specific unit hours and quiet time guidelines, or if you have any special needs or requests.

Dining Hours

Atrium Café – ground floor, hospital

Monday – Friday

7 – 10 a.m., 11 a.m. – 3 p.m.

Saturday – Sunday

Closed until further notice.

Healing Grounds Coffee Shop

first floor, hospital lobby

Monday – Friday

6:30 a.m. – 3 p.m.

Gift Shop – ground floor, hospital

Monday – Friday

7 a.m. – 8 p.m.

Saturday – Sunday

12 p.m. – 5 p.m.

Lori's Online Gift Shop

<https://www.hospitalgiftshop.com/shop/Texas-Health-Presbyterian-Hospital-Plano.aspx>

With the online gift shop, loved ones can send gifts from anywhere—24/7. The online store has items that can be delivered to patients on the same-day in most cases. Browse the virtual aisles of the online gift shop to send flowers, balloons, gift baskets and more to patients staying in the hospital.

Pharmacy

Texas Health Prescription Shop – first floor, Medical Office 1, near the hospital lobby

Monday – Friday, 9 a.m. – 5:30 p.m.

If you need prescriptions when it is time to leave the hospital, these can be delivered to your room. In addition to prescriptions, a variety of over-the-counter medicines, personal hygiene products and sundries are available.

Chapel

People of all faiths are welcome to use the chapel, located on the first floor of the hospital.

If you need a chaplain, please ask the nurse or call 972-981-8000.

Language Services

Texas Health offers language assistance services to you at no cost. Please ask your care team.

Tobacco-Free Policy

All Texas Health campuses are tobacco-free (including e-cigarettes). This policy applies to all patients, employees, visitors and physicians on the medical staff for assistance.

Nondiscrimination Statement

Texas Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Free parking is available for all patients and visitors on the Texas Health Plano campus.

Doctors on the medical staff practice independently and are not employees or agents of the hospital except for resident doctors in the hospital's graduate medical education program. © 2025 Texas Health Resources

